

Dial-Up Registration Form

sowega.net internet solutions

PO Box 85 Leslie, Ga. 31764
(229) 874-2230 (229) 268-0230 (800) 267-2053

Please complete one form for each account requested – one user per account.
Please fax back to 229-874-0123 or mail to the address above.

Referred by:

Authorized User or Administrator				
First Name	MI	Last Name	Organization	
Street Address			Title	Fax ()
City	State	Zip Code	Day Phone ()	Evening Phone ()
Service Type Information				
Platform <input type="checkbox"/> Windows 95 <input type="checkbox"/> Windows 98 <input type="checkbox"/> Windows ME <input type="checkbox"/> Windows 2000/XP <input type="checkbox"/> Macintosh <input type="checkbox"/> Web TV				
Billing Method	Bank Draft <input type="checkbox"/> Monthly		Credit Card <input type="checkbox"/> Monthly <input type="checkbox"/> Annually	Check/Money Order <input type="checkbox"/> Monthly <input type="checkbox"/> Annually
Login Name – Lower case only. Minimum of three alpha-numeric characters. If nine characters or more, \$1 additional per month. Maximum of sixteen characters, and cannot contain special characters. Please make three choices in case of collision with existing names. Password – Lower case only. Minimum of four alpha-numeric characters. Maximum of fifteen characters, and cannot be the same as login name and cannot contain special characters.				
Login Name (1 st choice)	Login Name (2 nd choice)	Login Name (3 rd choice)	Password	
I have read all the pages of this agreement and agree to Sowega.net's Terms and Conditions. By signing this contract, I agree that I am at least 18 years of age and legally bound by this contract. If I am not 18 years of age, the signature below is of a parent or legal guardian that agrees to be held responsible for the actions of the account applicant.				
Signature			Date	
Credit Card Information (if applicable)				
<input type="checkbox"/> Visa <input type="checkbox"/> Master Card	Exp. Date /	Name on Card	Card Number	
Bank draft and credit card accounts are on an auto-renewal basis. I authorize Sowega.net to change my account for those charges that I may accrue according to selected billing cycle. This authorization is valid until revoked in writing.				
I authorize Sowega.net to charge to the bank account or the credit card number above any setup fee and recurring service charge indicated on the Schedule of Fees. Signature				
Date				

Bank Draft Authorization

I authorize Citizens Telephone Company Inc. d/b/a/ Sowega.net, hereinafter called **Sowega.net** to draft my bank account designated below for the amount of my monthly internet services. In addition to my normal monthly charges, this authorization will also permit for **Sowega.net** to draft my account for any partial month charges, late fee charges or reconnect fees. I understand that **Sowega.net** may impose a service charge in the event that a debit entry is not paid by my financial institution if my account contains insufficient funds to cover a pre-arranged debit. I further understand that this authority will remain in full force and effect until **Sowega.net** has received written notification from me terminating this agreement in enough time and in such manner as to afford **Sowega.net** and depository a reasonable opportunity to act on it, but not to exceed 30 days from such notification.

Signature _____ Date _____

Please print the information requested below and return the completed form along with a copy of a blank check to:

Sowega.net
PO Box 85
Leslie, GA 31764

Name: _____

Address: _____

Telephone Number: _____

Financial Institution Name: _____

Address of Financial Institution: _____

Financial Institution Telephone Number: _____

Bank Routing Number: _____

Checking Account Number: _____

SOWEGA.NET
P.O. Box 85
Leslie, Georgia 31764
(229) 874-2230 (229) 268-0230 (800) 267-2053
Fax (229) 874-0123

INFORMATION SHEET

- Local numbers in Crisp, Dooly, Lee, Macon, Marion, Schley, Steward, Sumter, Webster, and Wilcox Counties.
(No long distance calls)
- Able to access all the features and capabilities of the internet.
- Support 28.8, 33.6, 56k Flex modem with V.90.
- Customer support seven days a week:
 - ✓ Sumter County: 874-HELP (874-4357)
 - ✓ Dooly County: 268-HELP (268-4357)
 - ✓ Crisp County: 271-1181
 - ✓ Rochelle or Pitts: 271-1181
 - ✓ Marion, Macon, Schley, Steward, Webster Counties: 1-(800) 267-2053
 - ✓ If your county is not listed: 1-(800) 267-2053
- Unmeasured hours for \$18.95 per month (dial-up account).
- E-mail and a 10 MB non-commercial home page space with each account.
- Extra e-mail account is \$3.00 per month.
- Twelfth month free with payment of eleven months paid in advance.
(There is no discount for Broadband (DSL, Cable Modem, Wireless) customers.)
- Minimum Equipment Needed:
 - ✓ Computers capable of running Windows 95, 98, ME, NT, 2000, XP or Macintosh.
 - ✓ Minimum 486 Processor.
 - ✓ 16 MB of RAM.
 - ✓ 50 MB of free disk space.

If you experience difficulty in accessing Sowega.net, you must let us know within the first two weeks or we will not be able to make adjustment of your monthly charges for service. **We must have a request in writing to disconnect an account** (other than nonpayment). This can be in the form of an e-mail to citizens@sowega.net, a fax sent to Sowega.net at 874-0123, or a written request mailed to us. This is for customer protection as well as for Sowega.net's.

SOWEGA.NET is a Local Internet Access Division of Citizens Telephone Company, Inc. Citizens Telephone Company has served our area for fifty years.

TERMS AND CONDITIONS

GENERAL

1. Sowega.net internet access service is intended for your personal or business use; the service is not transferable. That is, use of Sowega.net is expressly limited to you and your household or your employees. **Account sharing is not allowed**. In the case of schools and colleges, "employees" shall be construed to include their authorized students. Further, your subscription to Sowega.net does not allow you to resell, or otherwise provide Internet access or e-mail service to others not listed above. You must be at least 18 years of age to have an account with sowega.net.
2. While we may provide basic software or render reasonable technical assistance pertaining to your use of Sowega.net, you are ultimately responsible for equipment and software necessary to connect to Sowega.net.
3. You agree to not use Sowega.net in violation of the law or in a manner that we deem harmful or disruptive to us, our service providers, our customers, or others, whether users of the Internet or not. Unless required for proper and acceptable administration of the Internet as defined by us, the installation of programs on, or retrieval of data not specified by us to be public, residing in our computers, or those of our authorized representatives, shall be deemed to be disruptive and harmful to us--with particular emphasis being given to user names, log-on ID's, e-mail addresses, and other data affecting or pertaining to our customers.
4. Your use of Sowega.net for unsolicited advertising or mass distribution of unsolicited e-mailings or Usenet newsgroups postings for any purpose is prohibited and shall be deemed disruptive and harmful. You agree not to publish on or over the Service any information, software or other content which violates or infringes upon the rights of any others or which would be abusive, profane, or sexually offensive to the average person. You agree not to use the facilities and capabilities of the Service to conduct any business or activity or solicit the performance of any activity which is prohibited by law or to solicit subscribers to become subscribers of other competitive information services.
5. The Internet, telephone, and cable television networks use shared facilities. While it is a practice not to disclose customer information, except as provided by law, it is beyond the scope of any internet, telephone, or cable television provider, to be able to guarantee absolute security or privacy of data sent, received, or stored by such facilities. Further, you are responsible for the use of your account(s) the confidentiality of your password(s). We will suspend access or change your password(s) upon notification by you that a password has been lost, stolen, or otherwise compromised.
6. Your use of Sowega.net services constitutes your acceptance of these Terms and Conditions. We have the right to discontinue the service of anyone we deem to have violated these Terms and Conditions.
7. We will provide certain telephone numbers for access to Sowega.net. However, you are responsible for any telephone, Cable TV, or other network charges, including long distance that you may incur in accessing Sowega.net.

BILLING

8. You agree to pay Sowega.net all charges, including any taxes, related to use of your account(s). **Sowega.net has a one month minimum subscription period.**
9. Your use of Sowega.net is subject to credit limits and/or deposits established by us. We may suspend your access to the Service if you are delinquent in paying for your account.
10. We reserve the right to change prices after 30 days notice.

11. All invoices are due upon receipt and payable within (10) days. Delinquent accounts are subject to late charges and/or cancellation of service without further notice.
12. Customers that use Personal Home Pages to conduct commercial business will be billed the Commercial Web Site charges.

OWNERSHIP/COPYRIGHT

13. Information available on Sowega.net is the property of us, our Information Providers, Service Providers, or *others*. You are not allowed to redistribute, reproduce, commercially exploit, or otherwise infringe upon the copyright of such information without proper permission by its owner(s).
14. We are not liable for the acts of others regarding possible infringement of you copyright of information you may choose to publish or otherwise distribute on or via the internet.

LIMITATION OF LIABILITY

15. ***SOWEGA.NET SERVICES ARE PROVIDED ON AN "AS IS, AS AVAILABLE" BASIS. NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE MADE BY US AND USE OF ANY INFORMATION OR SOFTWARE PROVIDED BY US OR VIA THE INTERNET IS SOLELY AT YOUR RISK. YOU ACKNOWLEDGE THAT YOU HAVE MADE YOUR OWN DECISION AS TO WHETHER OR NOT SOWEGA.NET SERVICES ARE APPROPRIATE FOR YOUR NEEDS.***
16. Neither we nor our Service Providers are responsible for any damages arising from your use of Sowega.net or inability to use Sowega.net. There is no guarantee of message delivery or privacy. Return receipts may be requested, but there is no guarantee that the recipient mail system will honor these.
17. We are not responsible for your personal files residing on Sowega.net. You are responsible for independent backup of all such data.
18. You should be aware that some sites accessible via Sowega.net may allow posting, retrieval, and/or electronic mailing of material(s) that some may consider objectionable. We are not responsible for inadvertent or deliberate access to such material(s) and cannot prevent access to such material(s).

OPERATION

19. We reserve the right to change our services without notice including but not limited to access procedures, hours of operation, menu structure, commands, documentation, software provided to customers, and service offered.
20. We reserve the right to delete personal files which have not been accessed for more than (1) month. Sowega.net reserves the right in its sole discretion to suspend or terminate Service to any subscriber at any time.
21. You should understand that Sowega.net services may be interrupted for several reasons, including but not limited to malfunctions, maintenance, improvement, as required to protect network resources in the event of malfunctions or misuse, and Acts of Nature.
22. You assume all risk of damage or loss to your computer equipment connected to Sowega.net. We shall not be liable for damage or loss caused by Acts of God or other causes not reasonably foreseeable and preventable by us. Nor are we liable for any damage or

inconvenience caused by so-called "computer viruses" downloaded by you either knowingly or unknowingly.

23. We reserve the right to delete any information entered into Sowega.net computer systems by any customer or others. We and our authorized representatives shall have the right, but shall not be obligated, to edit publicly viewable information or other data stored on our equipment or of our Service Provider(s).

24. While many dial-up accounts are deemed to be allowed "Unlimited Access" to Sowega.net, "Unlimited Access" is not intended to allow prolonged dial-up connection by an unattended computer. **It is in violation of these Terms and Conditions to maintain a dial-up connection using mechanical or automatic means.**

25. We may modify these Terms and Conditions at any time we deemed necessary. Your continued use of Sowega.net after such changes shall constitute your acceptance of such modifications.

INDEMNIFICATION

26. You agree to indemnify and hold Sowega.net harmless from any and all claims and expenses, including attorney's fees, related to your violation of the Terms and Conditions of service, including these rules or any information, software or other content placed on the Service by you.