

Fiber to the Home DSL Modem and Service Agreement

Customer understands and agrees that he/she must maintain an active Sowega.Net Internet account at all times.

Customer understands that he/she will be billed the set package price for Residential FTTH DSL Service, or Business FTTH DSL Service by Citizens Telephone Company. Citizens Telephone Co., Inc will bill a \$35.00/Residential, and \$99.99/Business installation charge.

Customer understands and agrees to abide by Sowega.Net operating rules at all times.

Customer understands that he/she will be billed one of the following prices for FTTH DSL service: (\$41.95 Residential FTTH6/1) (\$49.95 Residential FTTH10/1) (\$59.95 Residential FTTH15/3) (\$74.95 Residential FTTH30/5) (\$89.95 Residential FTTH50/10) (\$129.95 Residential FTTH100/10) (\$119.95 Business FTTH15/3) (\$139.95 Business FTTH30/5) (\$159.95 Business FTTH50/10) (\$199.95 Business FTTH100/10) provided by Citizens CATV/ Telephone Company.

Customer understands that there are reconnect charges if this service is disconnected for non-payment. Customer understands that there is a new installation charge if service is moved to a new location.

Windows operating system (95, 98, ME, XP, Vista, 2000, WIN 7, 8): _____

Customer understands and agrees that Citizens Telephone Company does not support Fiber to the home equipment to interface directly with computers running Windows 2000, ME, 98 or earlier. Customers with any of these versions of Windows will need a router (wired or wireless) to connect to our network, which can be purchased through Citizens CATV/Telephone Company.

Do you have an Ethernet/Network card installed in your computer? _____

If you do not have an Ethernet/Network installed on you computer, you will need to install one or have one installed for you.

(Citizens Telephone Company employees are not allowed to install any hardware on your computer.)

If you wish to install the Ethernet/Network card yourself, make sure you install a 10/100/100 mpbs card.

I understand this is only an application for service, and does not guarantee DSL availability in your area. If service is unavailable in your area, you will be contacted.

Customer Signature: _____

Customer Name (Printed): _____

Date: _____

Sowega.Net Login: _____

Telephone Number for which service is being applied: _____

Customer Copy_____ Citizens Copy_____ Sowega.net Copy_____

Telephone number where you can be reached during daytime hours: _____

Fax completed agreement to (229) 268-0001.